

EAST YORK PUBLIC LIBRARY



March 24, 1990. Official Ceremony to open new Dynix Automated System at the S. Walter Stewart Library. Left to right: Mayor Dave Johnson, Board Member Mrs. Sonia van Heerden, Board Member Mr. Clive Probert, Councillor George Vasilopoulos, Councilor Bill Buckingham, Chief Executive Officer Bey L. Grieve, Board Member Sarah McAteer.

Annual Report 1990

CHIEF EXECUTIVE OFFICER'S REPORT

Major attention to our buildings is and will continue to be a high priority for the Board. In 1990, new air conditioning units were installed at two branches, the upper roof was replaced at our Dawes Road Branch and a consultant's report on the feasibility of a joint community centre/library project at Thorncliffe was completed. Library Board and staff members participated in a Thorncliffe steering committee along with Borough and community representatives and this work will continue in 1991. Draft plans were completed in 1990 for an elevator for people with disabilities at our S. Walter Stewart Branch, which will be constructed in 1991 with capital funding from the Borough and a \$30,000 grant from the Ontario Ministry of Culture and Communications. Early in 1990, new external signage was installed at all of our branches to improve public awareness of their locations. More improvements in this area are planned for the future as funds permit.

The past year saw the implementation of our automated circulation system at all branches, which has resulted in major improvements in our services. Patrons can now reserve materials themselves using our online catalogue and the number of holds placed has increased sharply at all branches. The automated system also encourages the prompt return of overdue books for the use of other borrowers. These improvements, as well as the much faster turn-around time in our cataloguing and processing, have been among the factors causing a 5% increase in our circulation in 1990 over 1989. We expect this trend to continue in 1991 and are pleased at the greater use of our services and facilities by East Yorkers.

Bey L. Grieve
Chief Executive Officer

CHAIRMAN'S REPORT

1990 was the year for the Board to assess what we had done and consider what needed to be done. Our automation project was completed and all branches were online by the end of June. How could we best serve our patrons this coming year?

The Board in conjunction with management and staff developed a **Goals and Objectives Action Plan for 1990**. The overall goal was to make our branches more visible, attractive and useable. Each Branch had a list of needs, in order of priority, to help achieve the above, subject to the budget.

We realized that our branches ranged from 15 to 40 years old and major repairs and renovations were a priority. As you are aware this is costly and it was necessary for us to develop an on-going improvement programme, addressing serious needs first. Such being the case, we entered into extensive repairs at our Dawes Road Branch. We have completed Phase I of the project and will begin Phase II in 1991.

Accessibility for people with disabilities was another priority. Late in the year plans were developed to install an elevator in our main branch, S. Walter Stewart. We expect this goal will be achieved by the summer of 1991.

The Board also spent many hours looking into an Ontario public library strategic plan. This was a document developed over two years by several committees of trustees and librarians. The objective was to improve library service in Ontario for the next several years. We studied the draft and submitted suggestions to the Chairman of the Strategic Planning Group. We also carefully reviewed the final document

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Chairman's Report continued:

One Place to Look, to see what we are doing well and what we could do better. We believe a good library not only enhances the current quality of life, it lays the foundation for the quality of our future. Any input from the community to help achieve our objectives is welcome.

The Board has been unstinting in giving time and expertise to library matters, none more so than John Ridout, a long-serving member. John has been Chair of the Metropolitan Toronto Library Board during the past three years, but left this position in December. We congratulate him for a job well done there and for his invaluable advice and service to the East York Board.

The two councillors appointed to the Board, Helen Kennedy and Bill Buckingham, have provided much valuable input on many issues. They are busy, hard-working representatives and we thank them for their advice and support.

To the staff and management, our appreciation for carrying out Board policies to provide the best in service to you our public. Personally, it has been a privilege to serve as Chairman, and I thank Council, Board members, management and staff for this opportunity and for your co-operation.

Hazel Thornton-Lazier
Chairman

East York Public Library Board

HIGHLIGHTS OF 1990

Automation and Technical Services

Implementation of our Dynix automated circulation system was completed in 1990 — S. Walter Stewart in March, Leaside in May, and Thorncliffe and Todmorden Room in June. In December 1990, a new release of Dynix software was installed, which contained a number of improvements, including changes to internal reports, enhancements to the holds function and overall improvements in the "user-friendliness" of the online catalogue.

Public access to the varied material in the East York Public Library system was improved in 1990 as videos were made available in the online catalogue. As well, books identified at the time of ordering as "best-seller" material were entered in the online catalogue. This allows holds to be placed on popular books even before they have been received, and ensures requests will be filled on a first-come, first-served basis.



March 24, 1990, the first day "up" on the new automated circulation system at the S. Walter Stewart Branch.

Audio-Visual Department

Videos

Thanks to a \$10,000 matching Wintario Grant from the Ontario Ministry of Culture and Communications, browsing video collections for home use were introduced to our two smaller branches — Thorncliffe and Dawes Road. By year's end, all video titles in the system had been entered into the online catalogue.

Compact Discs

This year Thorncliffe and Dawes Road branches joined S. Walter Stewart and Leaside in the acquisition of CDs for public use. All CDs purchased this year and in future will also be accessible via the online catalogue.

Multilingual — Multicultural Services

The Multilingual Department of the East York Public Library provides East Yorkers with books in 29 different languages, from Arabic to Vietnamese. Branch collections reflect the cultural profiles of their immediate communities. Records, tapes, newspapers and magazines round out the multilingual collection. Language learning material, English as a second language and English proficiency guides are still very popular.

To take the library services to the community, East York Public Library participates with displays of services on East York Day, an annual multicultural event which allows contact with new segments of the East York population, resulting in the addition of new languages to the multilingual collection. In 1990, our most recent language additions were Persian, Turkish and Tamil.



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CHILDREN'S SERVICES

Children's programming remains highly popular, with something going on for all age groups — "Toddler Time", Preschool Storytime, school class visits, afterschool and Saturday fun featuring stories, puppet shows, crafts, movies and live specials.

Christmas, March Break, holiday and summer programmes highlight the year — the colourful theme of Summer '90 was "Children Around the World".

Our recent automation has helped further rationalize selection, and 1990 saw a special emphasis on children's materials in French and other languages. Books of all sorts, from encyclopedias to "Pop-ups", A/V materials, from full-length videos to cassette books, circulate briskly in all branches.

In celebration of "International Literacy Year", the Metro Children's Co-ordinators Committee published a new edition of "Introducing Your Child to Books". Another project of this all-Metro committee was the successful "Storyteller in Residence" programme. "Stories Bring Families Together" was another popular joint effort, co-sponsored with East York Family Resources.

"Back to the Past" and "Children Around the World" were notable children's booklists published in 1990.

The "Parenting Fair", organized by the East York Development Council gave the library an excellent opportunity to reach out to the East York community.

Our live puppet shows, performed in the branches and at special community events brought the fun of live theatre and the wonder of favourite fairy tales to hundreds of our youngest patrons. Puppeteers were in attendance on September 22 to celebrate the opening of the East York Civic Centre.



Puppeteer Rod Rennick regales his young audience at the S. Walter Stewart Branch.

Kids at the Library



That was a close call! Small fan comforts the puppet princess after a hair-raising live show.



A proud graduate of the "Puppet Club" shows off her creation.



Hooray for Holidays! Youngsters enjoy their handiwork at a Christmas Tree decorating party.

1990 AT A GLANCE

(EAST YORK 1990 POPULATION — 95,662)

Circulation (All Materials)	838,658
Book Stock	232,232
Registration	23,017
Reference Questions	36,318
Patrons Who Borrowed Materials	140,981

REVENUE

	1989	1990
Municipal Tax Levy	\$ 2,679,046	\$ 2,928,305
Provincial Grant	312,326	324,909
Other (incl. Surplus/Deficit)	105,921	99,751
TOTAL	\$ 3,097,293	\$ 3,353,041

EXPENSES

	1989	1990
Books and Materials	\$ 493,818	\$ 476,906
Salaries and Benefits	1,943,611	2,155,558
Utilities, Rent and Insurance	142,401	144,298
Repairs and Maintenance	102,400	112,986
Debentures	126,175	183,282
Others	288,812	279,995
TOTAL	\$ 3,097,217	\$ 3,353,025

LOCATIONS

ADMINISTRATIVE OFFICES
Unit 34—2 Thorncliffe Park Drive 396-3800

S. WALTER STEWART BRANCH
170 Memorial Park Avenue 396-EYPL

LEASIDE BRANCH
165 McRae Drive 396-3835

THORNCLIFFE BRANCH
48 Thorncliffe Park Drive 396-3865

DAWES ROAD BRANCH
416 Dawes Road 396-3820

TODMORDEN ROOM
Pape and Torrens Avenue 396-3875

MANAGERS

ALICE LORRIMAN
S. Walter Stewart Branch
Deputy Chief Executive Officer

ROBERT ALLISON
Leaside Branch

PATRICIA GOODFELLOW
Thorncliffe Branch

NANCY CHAVNER
Dawes Road Branch

CAROL UFFORD
Technical Services

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