

EAST YORK PUBLIC LIBRARY

Annual Report 1991

CHIEF EXECUTIVE OFFICER'S REPORT

During 1991 the Library recorded the highest circulation in its history, more than 900,000. Although some of the increase was probably due to the recession, the improvements in service (e.g. handling of reserves and overdue) brought about by our Dynix automated system were undoubtedly a big factor. Our registered patrons totalled more than 37,000 at year-end - also a record - and the number continues to increase.

Another highlight of the year was construction of an elevator accessible to people with disabilities, an accessible downstairs washroom and a wheelchair lift to the auditorium at our S. Walter Stewart Branch. The project was made possible thanks to \$100,000 in capital funding approved by the East York Council and a grant of \$30,000 provided by the Ministry of Culture and Communications.

During Ontario Public Library Week in October, the Library hosted a number of author programmes, all of which drew a good attendance. At S. Walter Stewart we co-sponsored, with the East York Historical Society, a talk by historian Terry Crowley on East Yorker Agnes McPhail, Canada's first woman Member of Parliament. Donia Clemenman entertained an enthusiastic audience of 58 Grade 4 students with readings from her works. And in November at our Leaside Branch, 57 mystery buffs attended "Bodies in the Library", featuring authors Peter Sellers, Alison Gordon and Peter Robinson and J.D. Singh, proprietor of Leaside's 'Sleuth of Baker Street' bookstore.

Improvements in our collection were made during 1991. A grant of \$1,500 from the Hongkong Bank of Canada enabled us to purchase more material on Pacific Rim countries. During the summer, the Library started circulating multilingual videos in Greek and Indic languages. We also continued to build up our ESL (English as a Second Language), literacy and reference collections.

In 1992, we hope to see a further increase in the use of our services by the East York community.

Bey L. Grieve
Chief Executive Officer

REPORT FROM THE CHAIR

In 1991, the Board's overall goal was again to keep our branches visible, attractive and useable.

Board and staff together developed the second annual action plan for implementing the Library's Goals and Objectives. This joint planning process has proved to be very successful in providing a greater focus on what we can do best for our patrons.

The Board continued its long-term buildings renovation plan. Dawes Road Branch is now becoming structurally sound, but more needs to be done to improve the appearance of the building. The long-awaited elevator at S. Walter Stewart was completed by the end of the year, and will be officially in use in early 1992. The parking lot at the S. Walter



Stewart Branch was resurfaced and slightly increased in size - a visible sign of improvement. The Thorncliffe Branch's exterior was painted which has given the building a whole new look. We are indebted to the Leaside Garden Society for beautifying the grounds of our Leaside Branch again this year.

A priority for the Board was an inventory of furniture and equipment. September saw the culmination of this project and a continued update will be maintained. Our automated system is supplying us with improved statistics of library use by which we can judge how well we are serving you. Hence we have been able to maintain our hours of service in all our branches, including keeping the main branch open on Wednesday and Friday mornings.

The Board discussed and supported the draft report of **Partners in Change**, a needs assessment study for racial and ethnocultural groups carried out by the Borough. The draft emphasized the need for all agencies to liaise with each other, and the Board expects to be directly involved in the coming year.

Mr. John Ridout, Vice Chair, Mr. Bey Grieve, CEO, and myself, Board Chair, served on the Thorncliffe Park Steering Committee. We met several times in committee and at a community meeting held in the immediate area. The proposed Thorncliffe Park community centre/library facility, despite the time and effort we all spent, is to be re-assessed in 1992.

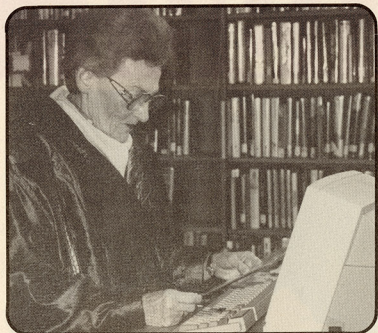
As the year came to a close, we, the Board, had served our term as trustees on the East York Public Library Board. Each board member made his own unique contribution.

As Chair, I would like to thank all who were involved, board members, management and staff, for their support and understanding. Without their cooperation and dedication we would not be able to provide you with quality library service.

Hazel Thornton-Lazier
Chair
East York Public Library Board

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HIGHLIGHTS OF 1991



Leaside patron getting acquainted with the On-Line Public Access Catalogue.

Audio-Visual Department

Bookable Videos

In June '91 the 16mm film service was expanded to include public performance videos which can be booked in advance by groups and individuals.

Outreach

In February a workshop using film and video was held for the East York Block Parent Association. A filmography was compiled and distributed to the group as well as to Home and School Associations.

Multilingual-Multicultural Services

In East York Public Library, the largest collection of multilingual titles is housed at the S. Walter Stewart Branch, which circulates a wide variety of books in languages from Arabic to Vietnamese. The introduction of multilingual videotapes in Hindi, Urdu and Greek has proved most successful. As well, there is a well-used collection of newspapers in languages that reflect the ethnic makeup of the East York community.

As ever, the ESL, (English as a Second Language) collection was a magnet for newcomers to the community.

Particularly appreciated during the year was the provision of books in Chinese, German and Hungarian to shut-in patrons.

The Library's annual display at East York Day was well received and drew the community's attention to our multicultural services.

Right: A borrower browses through a new shipment of Chinese books.

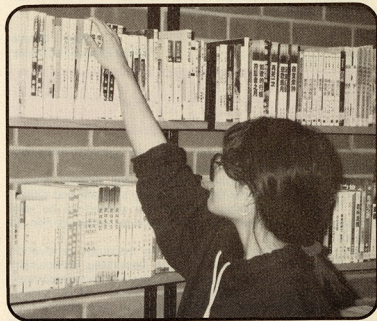
Automation and Technical Services

Since the Dynix automated system was installed in 1989, our bibliographic and patron databases have grown extensively; in May '91 an extra 510 MB disc drive was installed to accommodate this growing amount of information. On the busy public service front, new terminals were installed at Dawes Road (Public Access Catalogue), Thorncliffe (Circulation) and S. Walter Stewart (Interlibrary Loan Dept.).

A major improvement in accessing the variety of materials in the East York Public Library System was undertaken this year - new cassettes and compact discs were added to the database. The online catalogue now contains our book, video, cassette and compact disc holdings. In addition, major improvements were made in cataloguing and book ordering procedures, resulting in a much faster turnaround time for all library materials.



Checking out the wide selection of popular and educational videos at the S. Walter Stewart Branch.



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Children's Services

This summer's pirate theme "Ship Ahoy for Adventure" was a popular programme, as were the author visits scheduled during Ontario Public Library Week and Canadian Children's Book Week. A first for East York Public Library, Youth and Music Canada's "Cushion Concerts" entertained young listeners of all ages. East York Public Library Children's Services contributed to many community events - The Parenting Fair, East York Day, Canada Day, Block Parent Day and programmes at the pediatric ward of East General Hospital.

Other '91 highlights include the Metro-wide "Illustrator in Residence" programme, and the publication of new booklists for children "Pirates: Prose and Poetry", and "Light Reading".



A junior astronaut models her original space helmet!

Kids at the Library



Thorncliffe crafter is as proud as a peacock of her marionette puppet!



Mum and daughter duo enjoy the show at Canada Day '91.

1991 AT A GLANCE

Circulation (All Materials)	904,195
Books and Materials	253,612
Registration	37,722
Reference Questions	43,318
Patrons Who Borrowed Materials ...	209,346

REVENUE

	1990	1991
Municipal Tax Levy	\$2,928,305	\$3,143,226
Provincial Grant	347,064	334,885
Other	109,372	131,345
TOTAL	\$3,384,741	\$3,609,456

EXPENSES

	1990	1991
Books and Materials	\$ 475,106	\$ 545,756
Salaries and Benefits	2,155,558	2,256,648
Utilities, Rent and Insurance ...	151,795	148,233
Repairs and Maintenance	105,489	123,776
Debentures	183,282	203,402
Other	313,495	328,701
TOTAL	\$3,384,725	\$3,606,516

LOCATIONS

ADMINISTRATIVE OFFICES

Unit 34 - 2 Thorncliffe Park Drive 396-3800

S. WALTER STEWART BRANCH

170 Memorial Park Avenue 396-EYPL

LEASIDE BRANCH

165 McRae Drive 396-3835

THORNCLIFFE BRANCH

48 Thorncliffe Park Drive 396-3865

DAWES ROAD BRANCH

416 Dawes Road 396-3820

TODMORDEN ROOM

Pape and Torrens Avenue 396-3875

MANAGERS

ALICE LORRIMAN
S. Walter Stewart Branch
Deputy Chief Executive Officer

ROBERT ALLISON
Leaside Branch

PATRICIA GOODFELLOW
Thorncliffe Branch

NANCY CHAVNER
Dawes Road Branch

CAROL UFFORD
Technical Services

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