


1992



Annual *Report*

 THE
SCARBOROUGH
PUBLIC LIBRARY
BOARD

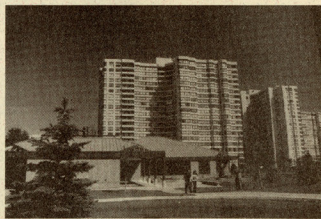
from the *Chairman*

1992 was the first year of a three-year term for the City of Scarborough Public Library Board. The Board is appointed by the City of Scarborough and comprises four City Councillors and five citizens-at-large. The citizen members are recommended by the Administrative Committee of City Council, the Scarborough Board of Education and the Metro Separate School Board. Given the financial difficulties of the times, the Board had a particularly challenging year in carrying forward its plans for expanded and improved services. Most of the Library Board's plans, however, were carried out successfully.

The year started with the Bookmobile becoming automated with the installation of data radio equipment linking the service directly to the Geac system through a terminal. The other technological advance was the introduction of the *Dial-in Access* component of the *On-line Public Catalogue (OPC)* which became operational during February. This made information about the library system's collection

available in homes, businesses and schools or anywhere, assuming there were a microcomputer and modem available.

Since its official opening on November 5th, 1991, the Agincourt District Library continues to establish new records in circulation and general use without impacting the circulation figures at other branches in Northern Scarborough.



After opening 13 July 1992, the Goldhawk Park Branch Library serves the more than 25,000 residents of Scarborough's Milliken Community.

On July 13th, 1992, the Goldhawk Park Public Library and Neighbourhood Centre officially opened to the public, exactly one year following the ground-breaking ceremony. The opening, which attracted over 1,000 persons, was attended by Mayor Joyce Trimmer, Councillor Bas Balkissoon the Ward Councillor, and numerous other dignitaries,

politicians and citizens. The opening of this library with a neighbourhood centre marked a climax of years of planning and preparation by the Recreation, Parks and Culture Department and the Library Board, working together to serve the needs of the community.

The Library Board endorsed the report *Reading in Canada 1991* produced by the Federal Government which concluded that reading for pleasure is a central aspect of most Canadian's lives. The study echoed the emphasis placed by the Library Board in promoting reading as a pleasurable experience for users of all ages and educational background.

Ontario Public Library Week, celebrated from October 19th to 24th, 1992, also marked the anniversary month for three



At Cliffcrest Branch Library's 20 Year Celebration, Branch Supervisor Pat Green chats with Joan Hinds, the first Branch Supervisor.

libraries in the Scarborough system: Taylor Memorial Neighbourhood Branch - 30th anniversary; Cliffcrest Neighbourhood Branch Library - 20th anniversary; and, Maryvale Neighbourhood Branch Library - 10th anniversary.

The Bridlewood Neighbourhood Branch Library moved to a new and improved location in the Bridlewood Mall on October 26th, 1992, providing its patrons with twice the previous space with a multipurpose room, more reference tables, study carrels and an attractive children's area.

The residents of Scarborough continue to use the library facilities and services in increasing numbers with the average circulation of library materials increasing from 98.5 items per hour in 1991 to 109.8 items per hour in 1992.

All of the above has been made possible by the co-operation and dedicated service of the staff at all levels with the Board's full participation and commitment to quality service in our library system. We are proud of our accomplishments during the year under review.

Ahmed H. Bhalloo,
CMA, ACIS, P.Adm.,
Chairman

On the cover: 5-year-olds Gudrun Mackness, left, and Jennifer Marrin, hold on to each other as the big, bad wolf appears, in the Little Red Riding Hood puppet show. Photo courtesy of Toronto Star.

from the *Chief Executive Officer*

In 1992 the residents of the City of Scarborough borrowed more materials and asked more questions than in any other year in the history of the Library Board. Although a record year was expected, the surprises were the size of the increases. A total of 5,506,625 items were loaned to the public, an increase of fourteen percent, and an eleven percent increase in reference requests reaching 1,179,548 questions answered during the year. Over fifty-two percent of the City's population of 525,000 held active library cards and they made over four million visits to the nineteen branches and bookmobile.

Scarborough's multicultural community continues to add to its diversification with a steady influx of newcomers. There are, however, many multicultural citizens who are long-standing residents of Scarborough and experienced public library users. To meet the increasing demands and interests demonstrated by the population whose mother tongue is other than English or French, the multilingual collections were increased by ten percent for a total of seventy-seven thousand items. Newcomers to Canada continue

to require support in developing their English language skills and the English as

a Second Language materials were increased by more than a thousand to over nine thousand items in 1992. General interest magazines and newspapers are available in many languages which are proving to be popular with newcomers and long-standing residents. As in previous years, Chinese language materials account for the highest



Mayor Joyce Trimmer and Library Board Chairman, Ahmed Bhalloo, chat while attending Goldhawk Park's opening.



Members of the community participate in Goldhawk Park's ribbon-cutting ceremony.

circulation and constitute fifty percent of the total multilingual circulation of over eight hundred thousand items. The top five languages in demand during 1992 were Chinese, Hindi, Italian,

Greek and Japanese and, for the first time, Tamil is included in the top ten circulating languages. A broad range of programmes reflected the ethnocultural and linguistic make-up of the City's population and some twenty-seven thousand people attended over eight hundred programmes.

The total budget for 1992 amounted to \$21,045,500 which,



Roy Stephenson of the Metro Toronto Zoo tells stories and facts of interest to fascinated children. 3,492 programs were held in Scarborough's public libraries in 1992. Photo courtesy of the Scarborough Mirror.

at a cost of \$40.00 per citizen, is below the average cost of a reference book. The major part of the budget, 90%, comes from the Scarborough City Council, 6% as a per household grant from the Provincial Government and the remaining 4% is realized by levied charges and recoverables.

To support the residents' demand for information; informal learning; pleasure of reading,

listening and viewing, the public library's resources grew to 1,638,977 items

which include hardcover books, paperbacks, audio recordings, videocassettes, microforms and framed prints. There are, as well, 1,050 different periodical titles, reports and pamphlets from government, corporate and private sources numbering in the tens of thousands. To access information stored outside of the library system in data bases throughout North America and Europe, there are on-line reference services from the three district libraries.

To manage and control the activities and resources of the Library Board, there are 535 staff, both full and part-time, who have all competently carried out millions of tasks during the year and have contributed to an extraordinarily successful 1992.

Peter J. Bassnett,
Chief Executive Officer and Secretary
Treasurer



One of the thousands of children who use the public library. Even when getting around is not so easy, the Scarborough Public Library is a great place to go!

Financial and Statistical Data 1992

Operating Budget

Expenditures	1991	1992
Board & Administrative Services	\$1,806,700*	\$1,872,200
Technical Services	2,024,300*	2,190,700
Public Services		
Service Development & Promotion	1,081,800*	1,149,800
Southeastern Division	4,050,900*	4,319,400
Southwestern Division	4,947,000*	5,221,700
Northern Division	4,335,400	5,689,600
Capital Debt	974,300	602,000
	\$19,220,400*	\$21,045,400
Revenues	1991	1992
City Grant	\$17,396,400*	\$18,784,400
Provincial Grants	1,290,000	1,300,000
Levied Charges	265,000	301,000
Recoverables	205,000*	250,000
Surplus	64,000	410,000
	\$19,220,400*	\$21,045,400

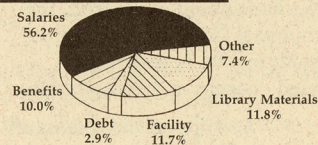
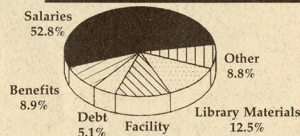
* Prior year's numbers have been restated to comply with the 1992 presentation.

Statistics

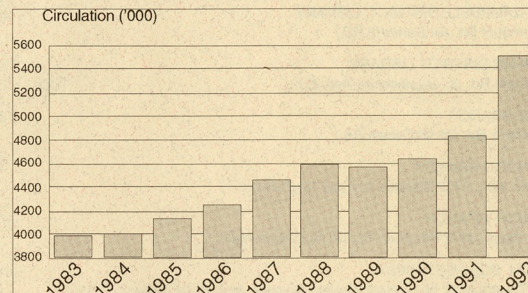
	1991	1992
Items Borrowed	4,824,085	5,506,625
Estimated Reference Requests	1,059,481	1,179,548
Programmes Held	3,550	3,492
Items in Collection	1,562,508	1,638,977

More extensive reports and statistical figures are available in the Annual Review 1992, which is available for perusal at all branch libraries of the City of Scarborough Public Library Board.

Comparison of 1991 Budget to 1992 Budget



Circulation of Materials



Members of the Board 1992

Ahmed H. Bhalloo, CMA, ACIS, P.Adm.

Chairman

Sherene Shaw, Councillor

Vice-Chairman

Bas Balkissoon, Councillor

Elske Bosma

Ron Moeser, Councillor

Ron Watson, Councillor

Julie Boisselle

Richard A. Douglas

Pamela E. Morse

Members of the Executive 1992

Peter J. Bassnett,

Chief Executive Officer & Secretary Treasurer

Ann Eddie,

Deputy Chief Executive Officer

Trevor Houghting,


Director, Financial Services

Merv Johnston,

Director, Personnel Services

CITY OF SCARBOROUGH PUBLIC LIBRARIES

	AGINCOURT DISTRICT LIBRARY 155 Bonis Ave. <i>(n. of Agincourt Mall)</i>	TDD	396-8943 396-8953
	ALBERT CAMPBELL DISTRICT LIBRARY 496 Birchmount Rd. <i>(at Danforth Rd.)</i>		396-8890
	CEDARBRAE DISTRICT LIBRARY 545 Markham Rd. <i>(s. of Lawrence Ave. E.)</i>	TDD	396-8850 396-8863
	BENDALE BRANCH 1515 Danforth Rd. <i>(at McCowan Rd.)</i>		396-8910
	BRIDLEWOOD BRANCH Bridlewood Mall, 2900 Warden Ave. <i>(at Finch Ave.)</i>		396-8960
	CLIFFCREST BRANCH Cliffcrest Plaza, 2977 Kingston Rd. <i>(at McCowan Rd.)</i>		396-8916
	EGLINTON SQUARE BRANCH Eglinton Square Mall, 50 Eglinton Square Eglinton Ave. E. <i>(at Victoria Park)</i>		396-8920
	GOLDHAWK PARK BRANCH 295 Alton Towers Circle <i>(at Goldhawk Park)</i>		396-8964
	GUILDWOOD BRANCH Guildwood Plaza, 123 Guildwood Pkwy. <i>(at Livingston Rd.)</i>		396-8872
	HIGHLAND CREEK BRANCH 277 Old Kingston Rd. <i>(at Watson St.)</i>		396-8876
	KENNEDY/EGLINTON BRANCH Liberty Square Shopping Plaza, 2380 Eglinton Ave. E. <i>(at Kennedy Rd.)</i>		396-8924
	MARYVALE BRANCH Parkway Plaza, 85 Ellesmere Rd. <i>(at Victoria Pk. Ave.)</i>		396-8931
	MALVERN COMMUNITY LIBRARY 30 Sewells Rd. <i>(east of Neilson Rd.)</i>		396-8969
	MCGREGOR PARK BRANCH 2219 Lawrence Ave. E. <i>(east of Birchmount Rd.)</i>		396-8935
	MORNINGSIDE BRANCH 255 Morningside Mall <i>(at Kingston Rd.)</i>		396-8881
	PORT UNION BRANCH 5450 Lawrence Ave. E. <i>(at Charlottetown Blvd.)</i>		396-8885
	STEELES BRANCH Bamburgh Gardens Shopping Centre 375 Bamburgh Circle <i>(at Warden Ave.)</i>		396-8975
	TAYLOR MEMORIAL BRANCH 1440 Kingston Rd. <i>(at Warden Ave.)</i>		396-8939
	WOODSIDE SQUARE BRANCH 1571 Sandhurst Circle, Woodside Square Mall, Finch Ave. <i>(at McCowan Rd.)</i>		396-8979
	ADMINISTRATION CENTRE 1076 Ellesmere Rd. <i>(at Midland Ave.)</i> M1P 4P4 <i>Bookmobile Department</i>		396-8800 396-8834
	MAXWELL Dial-In Access		396-3748

 Access and washrooms available for persons who are physically disabled.