

## FROM THE CHAIRMAN

1993 was the second year of the Library Board's three-year term and was a most challenging period in coping with financial constraint in our library system. The City of Scarborough Public Library Board, being committed to providing quality service, responded to the need to meet the challenge placed on its financial resources and meeting the demand on its system from Scarborough residents.

In spite of the ever increasing pressure on the library system, the Library Board continues in its endeavour to provide excellent service to users by rescheduling its operations. There will thus have to be a complete re-evaluation of the delivery of library service including hours of opening and programming early in 1994. The major challenges of the budget reductions are the Ontario Government's Expenditure Control Programme, the Social Contract legislation and the City's revenue shortfalls which affected the delivery of library service in 1993 and will be more significant and noticeable in 1994.

During the year under review there were two programmes designed to help newcomers to Canada: the citizenship classes, co-sponsored by the Library Board and COSTI-IAS Citizenship/ESL Orientation programme, and the language programme, co-sponsored by the Scarborough Board of Education and the Ontario Ministry of Citizenship. Both of these programmes had record attendance.

The summer reading club for children called Growing with Books was very popular and enlightening. Library visits by students in 1993 attracted over 12,900 students from 536 classes in Scarborough schools.

As is with every year, February is Heritage Month as well as Black History Month. The celebration brings to the forefront the cultural, ethnic, racial and religious diversity within Scarborough. The Library Board is proud of its service to the multicultural, multilingual and multiracial community in our midst.

The library staff is continuing in its efforts to learn the new developments in computer and electronic technologies so as to acquire new approaches and skills to upgrade the computer network which will have more accessibility from outside of the system as well as for the library system to communicate with other libraries' databases and the globe. In July, 1993, the Maryvale Neighbourhood Branch Library became the first neighbourhood branch to offer public access to CD-ROM service.

*Cover photo: Police officer Richard Mackley helps Matthew Greene tap out a beat on a handmade drum as part of his talk on native drums at Guildwood Branch. Photo courtesy of Toronto Star.*

# ANNUAL REPORT

# 1993



THE  
SCARBOROUGH  
PUBLIC LIBRARY  
BOARD





Ground-breaking Ceremony at new site of Highland Creek Neighbourhood Branch Library. In attendance from l to r: Ken Woolley, Vice-President, Highland Creek Community Association, Councillor Ron Mosser, Chairman Ahmed Bhalloo, Councillor Shereene Shaw, and Board Member Julie Boisselle.

Several cultural celebrations were held at the libraries including the Chinese New Year, Armenian Week, Iranian Art Cultural Week and

various others. The Italfest '93 festivities and the seventh annual ArtsWeek Scarborough festival featured many activities. In addition, the Library Board organized a special event for International Literacy Day on September 8th, 1993.

On July 17th, 1993, the ground-breaking ceremony for the new Highland Creek Neighbourhood Branch Library was held with completion date targeted for summer of 1994. This is a landmark of many years of hard work by the community, the Board and the City of Scarborough in its commitment to

better serve and meet the growing needs of the community.

In the wake of tightened economy, the Library Board's vision was exemplary and conducive in its efforts to rise and meet the challenge. On behalf of the Library Board, I wish to express our acknowledgement and grateful thanks to all of the staff for their resourceful services and commitment.

*Ahmed H. Bhalloo*  
Chairman  
City of Scarborough Public Library Board

## FROM THE CHIEF EXECUTIVE OFFICER

Once again, the citizens of Scarborough made record use of the services provided by the Library Board as more than four-and-a-half million visits were made to the nineteen branches and bookmobile. The result of these visits was 5,765,189 items borrowed, an increase of over 4%, and 1,212,008 reference questions answered, a gain of nearly 3%. Within the aggregate figures mentioned is the use of the multilingual material and the English

of all multilingual items borrowed. The next five languages in demand during 1993 were Hindi, Italian, Japanese, Greek and Tamil. A broad range of programmes mirrored the ethnocultural and linguistic make-up of the City's population and some twenty-six thousand people attended seven hundred and eighty programmes.

Programming is an important part of the service to young people as well. Children and teens attended a total of 2,117 programmes held in branches throughout the City. The programmes are used to highlight library collections and promote a love of reading for children. They included preschool storytimes, tales for twos, puppet shows, multicultural activities and storytelling. Programmes for teens ranged from self defense and street sense to an introduction to "method" acting. Many of the programmes highlighted the heritages and languages of the residents of Scarborough including: Hungarian, Chinese, Spanish, Scottish, Tamil, Japanese, Greek, Persian, Caribbean and native



Book donations from McDonald's Restaurants of Canada were presented at Agincourt District Library (from l to r): Rob Coshead, Community Relations Representative for the Scarborough area for McDonald's Restaurants, Ahmed Bhalloo, Chairman, Scarborough Public Library Board, and Louise Clark, owner/operator in Scarborough.

Canadian. Author and illustrator visits were once again the highlight of children's programming. Children - as well as teens and adults - delight in meeting well-known authors and illustrators to hear them discuss their works. During 1993 twenty-two authors or illustrators gave a total of twenty-seven readings in library branches.

To support the residents of Scarborough's demands for information, informal learning, pleasure of reading, listening and viewing, the library's resources grew to 1,678,518 items. There are, as well, 1,018 different periodical titles, and reports and pamphlets from government, corporate and private



Retired staff person June Morrison reads to Vanessa Duarte (l) and Shoma Lilfield (r) in the day care programme provided for children of adult ESL programme participants at Cedarbrae District Library.

as a Second Language material which totalled 935,517 items borrowed, up more than 14%, reflecting Scarborough's growing multicultural community. As in previous years, Chinese language materials accounted for the highest circulation totalling over half-a-million or 57%



# FINANCIAL AND STATISTICAL DATA 1993

## OPERATING BUDGET

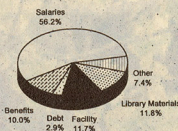
Expenditures	1992	1993
Board & Administrative Services	\$1,872,200	\$1,866,200
Technical Services	2,190,700	2,115,200
Public Services		
Service Development & Promotion	1,149,800	1,097,500
Southeastern Division	4,319,400	4,218,200
Southwestern Division	5,221,700	4,940,300
Northern Division	5,689,600	5,717,300
Capital Debt	602,000	728,000
	\$21,045,400	\$20,682,700
Revenues	1992	1993
City Grant	\$18,784,400	\$18,450,700
Provincial Grants	1,300,000	1,300,000
Levied Charges	301,000	330,000
Recoverables	250,000	220,000
Carryover	410,000	382,000
	\$21,045,400	\$20,682,700

## STATISTICS

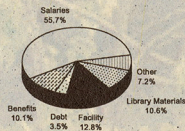
	1992	1993
Items Borrowed	5,506,625	5,765,189
Estimated Reference Requests	1,179,548	1,212,008
Programmes Held	3,492	3,046
Items in Collection	1,638,977	1,678,518

More extensive reports and statistical figures are available in the Annual Review 1993 which is available for perusal at all branch libraries of the City of Scarborough Public Library Board.

## Comparison of 1992 Budget to 1993 Budget

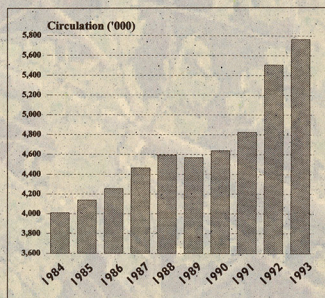


**1992 BUDGET**  
\$ 21,045,400



**1993 BUDGET**  
\$ 20,682,700

## CIRCULATION OF MATERIALS



Native Canadian artist Kent Monkman, speaking about his work at the Albert Campbell District Library. Photo courtesy of Toronto Star.



throughout North America and Europe, there are on-line reference services from the three district libraries. During 1993 one more significant step was taken in

sources numbering in the tens of thousands. To access information stored outside of the library system in electronic databases

information technology with the introduction of CD-ROM databases and networks being installed at the Agincourt, Albert Campbell and Cedarbrae District Libraries and a stand-alone unit at the Maryvale Neighbourhood Branch Library. These new sources of information were welcomed immediately by the public who found little difficulty in using the newer technologies.

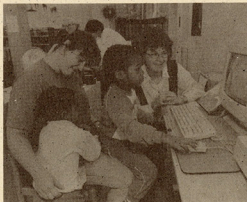
The total budget for 1993 amounted to \$20,682,700, which was \$362,700 fewer dollars than for 1992. The reasons for the lower figure in 1993 were the Provincial Government's expenditure control programme, its Social Contract Act, and local



Scarborough Board of Education Trustee Helena Nielsen oversees the first public use of the CD-ROM player, along with students for Maryvale Public School at Maryvale Branch.

revenue shortfalls due to lack of development in the City, plus difficult economic times for business. The consequences of dealing with the combined financial difficulties for the library system were, held vacancies, fewer library materials and a reduction in hours of service. The resultant reduction in hours of





Mom and caregiver Andree Lemond, son Nelson, 3, and friend Ashton Nesbett, 5, are given a helping hand from local MPP Aune Swarbrick during her visit to Agincourt District Library. Photo courtesy of Scarborough Mirror

opening across the system totalled three thousand fewer hours per annum and included, Albert Campbell and Cedarbrae District Libraries and Cliffcrest, Guildwood, Kennedy/Eglinton and McGregor Park Neighbourhood Branch Libraries, the

reductions were timed from October to January 1st, 1994.

In spite of vacant positions, reduced budgets and Provincial expenditure control programmes, 1993 was both an outstanding and successful year. This success was due to an extraordinary response on behalf of the staff of the Library Board to the residents of Scarborough, who made record use of the public library service during the year.

Peter J. Bassnett,

Chief Executive Officer and Secretary Treasurer

## MEMBERS OF THE BOARD 1993

**Ahmed H. Bhalloo, CMA, ACIS, PAdmin.**  
Chairman

**R.A. (Sandy) Douglas**  
Vice Chairman

**Bas Balkissoon, Councillor**  
**Elske Bosma**  
**Pamela E. Morse**

**Julie Boisselle**  
**Ron Moeser, Councillor**  
**Sherene Shaw, Councillor**  
**Ron Watson, Councillor**

## MEMBERS OF THE EXECUTIVE 1993

**Peter J. Bassnett**  
Chief Executive Officer & Secretary Treasurer

**Ann Eddie**  
Deputy Chief Executive Officer

**Trevor Houghting**  
Director, Financial Services

**Merv Johnston**  
Director, Personnel Services

## CITY OF SCARBOROUGH PUBLIC LIBRARIES

AGINCOURT DISTRICT LIBRARY 155 Bonis Ave. (n. of Agincourt Mall)	TDD	396-8943 396-8953	MALVERN COMMUNITY LIBRARY 30 Sewells Rd. (east of Neilson Rd.)	396-8969
ALBERT CAMPBELL DISTRICT LIBRARY 496 Birchmount Rd. (at Danforth Rd.)		396-8890	MARYVALE BRANCH 85 Ellesmere Rd., Parkway Plaza (at Victoria Pk. Ave.)	396-8931
CEDARBRAE DISTRICT LIBRARY 545 Markham Rd. (s. of Lawrence Ave. E.)	TDD	396-8850 396-8863	McGREGOR PARK BRANCH 2219 Lawrence Ave. E. (east of Birchmount Rd.)	396-8935
BENDALE BRANCH 1515 Danforth Rd. (at McCowan Rd.)		396-8910	MORNINGSIDE BRANCH Morningside Mall, 255 Morningside Ave. (at Kingston Rd.)	396-8881
BRIDLEWOOD BRANCH Bridlewood Mall, 2900 Warden Ave. (at Finch Ave.)		396-8960	PORT UNION BRANCH 5450 Lawrence Ave. E. (at Charlottetown Blvd.)	396-8885
CLIFFCREST BRANCH Cliffcrest Plaza, 2977 Kingston Rd. (at McCowan Rd.)		396-8916	STEELES BRANCH Bamburgh Gardens Shopping Centre 375 Bamburgh Circle (at Warden Ave.)	396-8975
EGLINTON SQUARE BRANCH Eglinton Square Mall, 126 The Market Court Eglinton Ave. E. (at Victoria Park Ave.)		396-8920	TAYLOR MEMORIAL BRANCH 1440 Kingston Rd. (at Warden Ave.)	396-8939
GOLDHAWK PARK BRANCH 295 Alton Towers Circle (at Goldhawk Park)		396-8964	WOODSIDE SQUARE BRANCH 1571 Sandhurst Circle, Woodside Square Mall, Finch Ave. (at McCowan Rd.)	396-8979
GUILDWOOD BRANCH Guildwood Plaza, 123 Guildwood Pkwy. (at Livingston Rd.)		396-8872	ADMINISTRATION CENTRE 1076 Ellesmere Rd. (at Midland)	396-8800
HIGHLAND CREEK BRANCH 277 Old Kingston Rd. (at Watson St.)		396-8876	MAXWELL Dial-In Access Bookmobile Department	396-3748 396-8834
KENNEDY/EGLINTON BRANCH Liberty Square Shopping Plaza, 2380 Eglinton Ave. E. (at Kennedy Rd.)		396-8924	Access and washrooms available for persons who are physically disabled.	