

Reading in Toronto



Annual Report 1988



**Reading in Toronto
1988**

*One-hundred-and-fifth
Annual Report of the
Toronto Public Library Board*

Chair of the Board

Beth McIlroy

Vice Chair

Joanne Doucette

Board Members

Keith Baird
Anne Foster
Elizabeth Hoffman
Steven McCahon
Councillor Joe Pantalone
Roger Smithies
Sheryl Taylor-Munro

*Chief Executive Officer
& Secretary Treasurer*

Les Fowlie

*Assistant Chief Librarian
User Services*

Stephanie Hutcheson

*Assistant Chief Librarian
Resource Support*

Nancy Krygsman

Director of Finance

Amy Tong

Director of Human Resources

Margaret Kvetan

*Director of Planning
& Property Services*

Ron Sandrin-Litt

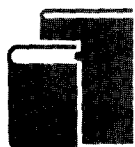
Toronto Public Library

Administrative Headquarters

281 Front Street East
Toronto, Ontario
M5A 4L2
Telephone: 393-7500
FAX: 393-7782

Publicity and Publications
Department
393-7567/65

Collection (32 Branches, 34 Deposit Collections)



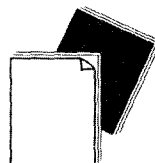
1,546,729 books



76,014 records and tapes



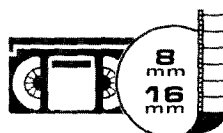
25,193 government documents



24,919 microforms
7,189 periodicals



6,997 talking books



5,119 films and videos

Staff

898 (including part-time staff)

Management Committee

Les Fowlie
Stephanie Hutcheson
Nancy Krygsman
Margaret Kvetan
Ron Sandrin-Litt
Amy Tong
Nancy Heighton,
Area Librarian East
Louise McInnes,
Area Librarian West
Janice Long,
Area Librarian North
Barbara Quinlan,
Area Librarian Central
Kaye Kishibe,
Technical Services

Facts and Figures

| | 1987 | 1988 |
|-----------------------|-----------|-----------|
| Book Stock | 1,466,544 | 1,546,729 |
| Programs held | 8,499 | 8,568 |
| Enquiries | 580,796 | 665,330 |
| Items borrowed | 5,271,533 | 5,379,779 |
| Items used in library | 1,971,584 | 2,011,462 |
| Library cards issued | 190,192 | 175,990 |

CHAIR'S REPORT



Elizabeth McIlroy
Chair
Toronto Public Library Board

1988 was a year of beginnings, progress and conclusions in many areas for Toronto Public Library.

Foundations were laid for a new literacy project, which will bring literacy expertise to each and every branch. The problem of illiteracy demands many varied and creative solutions, and TPL is looking forward to our new mode of involvement.

Davenport, our 32nd branch, opened in November and Danforth/Coxwell was essentially ready to open its doors to the public by year end. Both branches are fully automated, and each has its own mandate of service to the community.

At the annual conference of the Canadian Library Association in Halifax, Chief Librarian Les Fowlie and the Toronto Public Library Board were presented with the first CLA Award for the Advancement of Intellectual Freedom, in recognition of their campaign against Bill C-54. This is an honour rightly shared with all TPL staff who lent their support and enthusiasm to the effort. Special thanks are due to Board member Sheryl Taylor-Munro, who served as Board spokesperson on this issue at local, provincial and national levels.

Patrons using TPL branches find us approximately two-thirds of the way through our library automation project. This has been an immense task due to the sheer volume of branches in the Toronto system. We expect all our branches to be on-line by 1991.

At the present time, TPL is looking ahead to providing new services, service outlets and programming for our users and, more importantly, to groups who are traditionally non-users of libraries. We continue to identify underserved areas and attempt to meet community needs through a variety of means.

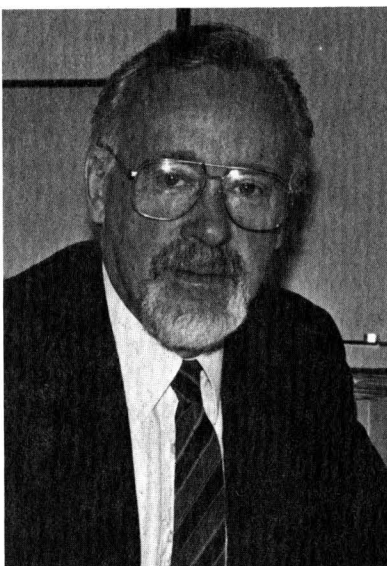
TPL receives financial support from the City of Toronto and the province of Ontario. Toronto City Council, which provides over 80% of our funding, continues to demonstrate a commitment to providing excellent library service to the citizens of Toronto.

At the end of 1988, five Board members stepped down from the TPL Board. Elizabeth Hoffman, Sheryl Taylor-Munro, Keith Baird, Roger Smithies and Councillor Joe Pantalone each made significant contributions to the Toronto Public Library System in terms of time and expertise, and their work is much appreciated.

On behalf of the Board, I would like to thank Joanne Doucette, Vice-Chair, for her support during the past year.

My term as chair has been challenging, rewarding, educational and busy. I have been proud to work with such a dedicated, interested Board and with the talented staff of the Toronto Public Library System.

CHIEF EXECUTIVE OFFICER'S REPORT



Les Fowlie
*Chief Executive Officer &
Secretary Treasurer*

1988 was the year of the Dragon, and at TPL the year conformed to the Dragon's characteristics — it was a year of accomplishment and of good things happening for TPL. Three events illustrate our good fortune over the year — the CLA granted its first Award for the Advancement of Intellectual Freedom to me and the TPL Board; the OLA presented its award for Trustee of the Year to Sheryl Taylor-Munro for leadership in the intellectual freedom campaign against Bill C-54; and City Council financed the library's literacy project. These "good" happenings were no accident, for they represented a great deal of hard work, commitment, a firm grasp of the principles behind Intellectual Freedom, and clear sense of direction on the part of staff and Board.

In giving us the needed financial support for our Literacy Project, Toronto's City Council recognized the depth of the problem of illiteracy in our society and, equally important, the role the library can play in providing needed resources in our communities for students and volunteer

tutors. We look forward to great accomplishments in 1989 in this vital project.

A number of significant reports were completed during the year. Emanating from the Staff Development Days in Excellence were the Report on Recognition by Anne Thoburn and the Report on Communications, which I completed near the end of the year. I believe these are of great significance because they illustrate clearly our commitment to discussion of the issues which face us, and to listening to, and following up on, the input we receive. Both recognition and communications were important concerns that staff felt affected our ability to achieve excellence. Also completed by year-end was the Report on Intra-Divisional Organization. With Board approval, most of the report's recommendations were implemented immediately.

We continued to hold our staff development days in 1988. Employment Equity was this year's topic. The organizing committee can be very proud of the process and

the content of the day. In particular, Rhoda Beecher is to be congratulated for setting a positive tone in her theme speech which conveyed commitment to equity in employment and determination that TPL would be a leader in this field.

Early in the year, the refurbished and handsome Forest Hill Branch re-opened. The attractive Davenport Branch opened in November, raising to 32 the number of service outlets in the City. Both facilities are testimony to the creative talents and resourcefulness of our architects and to the validity of the Citizen Building Committee process.

We were fortunate to recruit Mr. Ron Sandrin-Litt as our Director of Planning and Property Services. We were also very fortunate to welcome back Ms. Amy Tong, our extremely capable Director of Finance.

We bade farewell to a number of staff who have contributed much to TPL and have now retired. All of the following deserve our thanks and congratulations for their

work for TPL: Candida Rockley, Pleman Brown, Nancy Cole, Salvatora Duscio, Eva Gabori, Erika Heniss, and Irene Kairys. We look forward to seeing them all again at regular get-togethers of TPL alumni.

Sadly, we lost a number of colleagues during the year. We were all deeply affected by the very untimely deaths of Debbie Hughes, Antoinette Als-Pryce and Yvonne Yearwood. Each left behind memories of her fine contribution to our services, and the friendship and affection which comes from working closely and harmoniously together.

The close of the year was busy with preparation for the future. Our motivation has been the Goals and Objectives and the feedback we have received through our innovative staff development days and system meetings. The next item on our agenda will be to address the long-term planning of our organization through a formal corporate planning process, which in the coming years will involve staff, Board, citizens and civic authorities.

The support of a dedicated Board, the support we have consistently received from City Council, and the efforts and commitment of our staff have made me very enthusiastic about our prospects for the coming years. We have every right to look back on 1988 with pride, and to anticipate even greater things in 1989 and in the years ahead.



The OLA presented its award for Trustee of the Year to Board member Sheryl Taylor-Munro.



The Davenport Branch officially opened its doors to an enthusiastic community in November.

FINANCIAL REPORT

1988

Extracted from Unaudited Financial Statement

Receipts

| | | |
|--|----|---------------------|
| Surplus brought forward from 1987 | \$ | 0 |
| Fines & Recoveries | | 326,949 |
| Property Rental | | 542,587 |
| Bank Interest | | 96,450 |
| Parking Income | | 18,408 |
| Sale of Publications & Discarded Books | | 36,942 |
| Sundry Income | | 99,561 |
| General Legislative Grant | | 1,863,981 |
| City Tax Levy for Library Maintenance | | 23,469,621 |
| Total | | \$26,454,499 |



In the bleakness of a February morning TPL joined citizens and politicians in breaking the ground for the construction of a new branch - Danforth/Coxwell.

Payments

| | | |
|--------------------------|--------------|------------|
| General Wages & Salaries | \$13,520,249 | |
| Fringe Benefits | 2,093,950 | 15,614,199 |

Materials for Collections

| | | |
|----------------------------------|--------------|-----------|
| Books, Periodicals, Audio-Visual | \$ 3,586,712 | |
| Book Repair & Binding | 34,512 | 3,621,224 |

Maintenance of Buildings and Grounds

| | | |
|-------------------------|--------------|-----------|
| Salaries & Wages | \$ 2,131,143 | |
| Fringe Benefits | 272,890 | |
| Materials | 212,356 | |
| Services | 648,266 | |
| Utilities | 823,314 | |
| Property Rental & Taxes | 491,477 | 4,579,446 |

General Expenses

| | | |
|------------------------|-----------|-----------|
| Community Services | \$ 57,558 | |
| Printing & Publicity | 175,338 | |
| Trucking Service | 37,955 | |
| Furniture & Equipment | 325,556 | |
| Other General Expenses | 2,050,402 | 2,646,809 |

| | | |
|--------------|--|---------------------|
| Total | | \$26,461,678 |
|--------------|--|---------------------|

| | | |
|---|-----------|--------------|
| Excess of Expenditure Over Revenue | \$ | 7,179 |
|---|-----------|--------------|



Staff members at T.O. Teen - a week of activities for young adults, TPL's celebration of Public Library Week.



During the summer months, Cooking Contests were popular with our younger patrons, like these at the Beaches Branch.

BRANCHES

SPECIAL COLLECTIONS & SERVICES

- 1 **Annette St.**
145 Annette St.
393-7692
- 2 **Beaches**
2161 Queen St. E.
393-7703
- 3 **Bloor & Gladstone**
1101 Bloor St. W.
393-7674
- 4 **Boys & Girls House**
40 St. George St.
393-7746
- 5 **City Hall**
Nathan Phillips Sq.
393-7650
- 6 **College/Shaw**
766 College St.
393-7668
- 7 **Danforth/Coxwell**
1675 Danforth Ave.
393-7783-4
- 8 **Davenport**
1246 Shaw St.
393-7732
- 9 **Deer Park**
40 St. Clair Ave. E.
393-7657
- 10 **Dufferin/St. Clair**
1625 Dufferin St.
393-7712
- 11 **Forest Hill**
700 Eglinton Ave. W.
393-7706-7
- 12 **Gerrard/Ashtdale**
1432 Gerrard St. E.
393-7717
- 13 **High Park**
228 Roncesvalles Ave.
393-7671
- 14 **Jones**
118 Jones Ave.
393-7715
- 15 **Locke**
3083 Yonge St.
393-7730

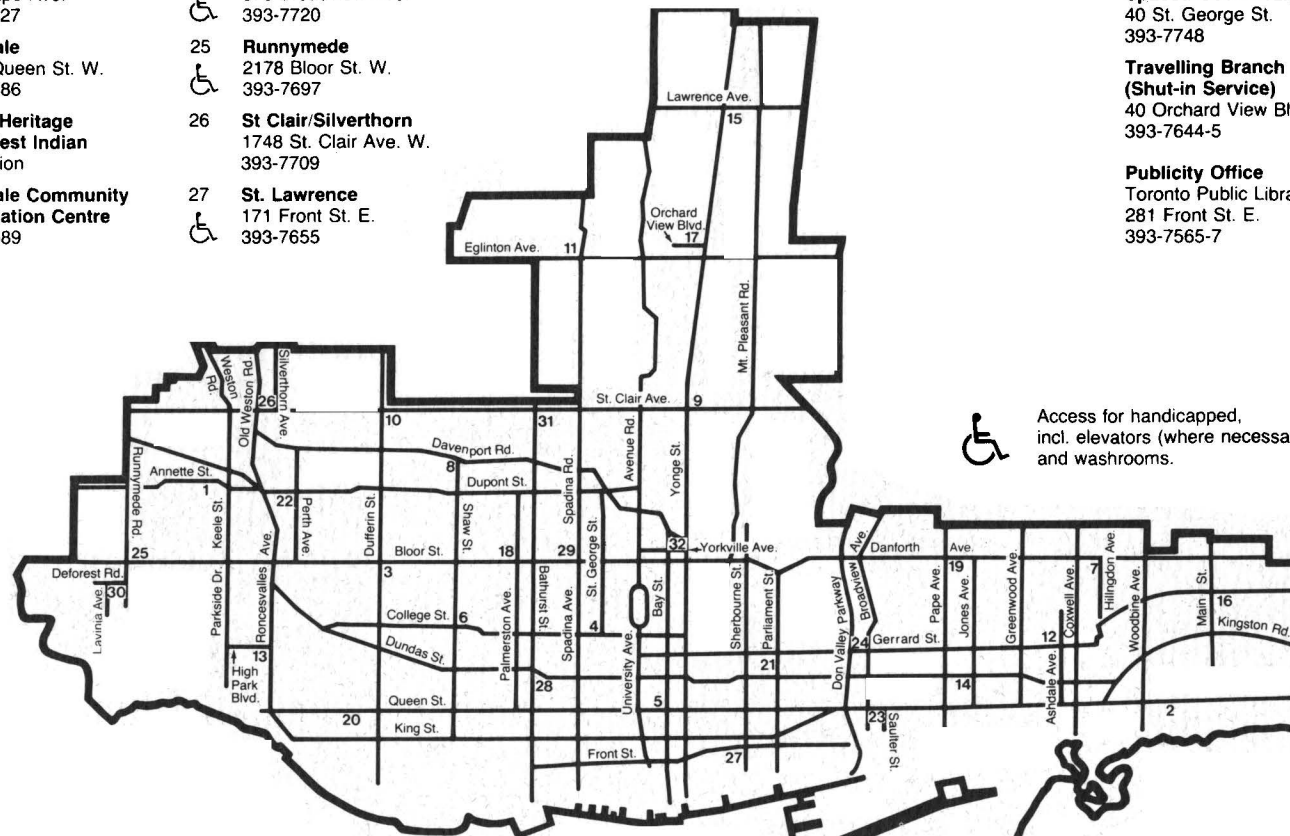
- 16 **Main Street**
137 Main St.
393-7700
- 17 **Northern District**
40 Orchard View Blvd.
393-7610-1
- 18 **Palmerston**
560 Palmerston Ave.
393-7680
- 19 **Pape/Danforth**
701 Pape Ave.
393-7727
- 20 **Parkdale**
1303 Queen St. W.
393-7686
- Black Heritage
and West Indian
Collection**
- Parkdale Community
Information Centre**
393-7689

- 21 **Parliament St.**
269 Gerrard St. E.
393-7663
- 22 **Perth/Dupont**
1589 Dupont St.
393-7677-8
- 23 **Queen/Saulter**
765 Queen St. E.
393-7723
- 24 **Riverdale**
370 Broadview Ave.
393-7720
- 25 **Runnymede**
2178 Bloor St. W.
393-7697
- 26 **St Clair/Silverthorn**
1748 St. Clair Ave. W.
393-7709
- 27 **St. Lawrence**
171 Front St. E.
393-7655

- 28 **Sanderson**
327 Bathurst St.
393-7653
- 29 **Spadina Road**
10 Spadina Road
393-7666
- Spadina Native
Collection**

- 30 **Swansea**
95 Lavinia Ave.
393-7695
- 31 **Wychwood**
1431 Bathurst St.
393-7683
- 32 **Yorkville**
22 Yorkville Ave.
393-7660

- Film Department**
40 Orchard View Blvd.
393-7600
- Library-on-wheels**
171 Front St. E.
393-7655
- Osborne Collection**
Boys & Girls House
40 St. George St.
393-7753
- Spaced-Out-Library**
40 St. George St.
393-7748
- Travelling Branch
(Shut-in Service)**
40 Orchard View Blvd.
393-7644-5
- Publicity Office**
Toronto Public Library
281 Front St. E.
393-7565-7



Access for handicapped,
incl. elevators (where necessary)
and washrooms.

